



### **Workers' Compensation Claims**

For employees who have been diagnosed with the virus and feel the exposure arose out of and/or was caused by their employment, please submit that claim through your traditional pathway. We will conduct our investigation into the claim and provide a compensability decision upon review of all evidence. Please note that a claim for Coronavirus could fall into the area of "Ordinary Disease of Life" as defined under West Virginia Workers' Compensation Law per VA Code 23-4-1. Generally, such diseases are not considered compensable. As the virus continues to spread across the community and the world, and as the broader public is exposed to the virus, the opportunity for general daily exposure outside of work increases. We will take into account all information received as part of the claim and establish a determination for each claim as expediently as possible.

### **Nurse Case Managers**

WVcorp provides nurse case managers (NCM) to work with many of our workers' compensation claimants. These important team members help to ensure the care your employees receive is clear and understood by all parties. NCM staff will continue to assist with claims as appropriate. However, during the next several weeks, and through at least April 6, 2020, we will have these nurses follow up with both physicians and claimants via telephone and email rather than attend physician visits in person.